

Personal and Confidential

To Whom it May Concern:

I am writing to formally request that our company amend the parameters in the benefit summary for counselling services with our health plan provider e.g. Greenshield.

According to our current health benefits package, counselling services may only be conducted by a Registered Psychologist. I do not find this coverage to be adequate, especially given the limited choices in our area, costs, and long waiting lists associated with securing the services of a Registered Psychologist. Registered Clinical Counsellors (RCC) are currently not considered qualified under our plan.

I am sure you are interested in finding ways to increase the amount of benefits employees are able to obtain without increasing any cost to the company. Registered Clinical Counsellors' fees typically begin at \$130/hr as compared to Registered Psychologists which usually begin at \$190/hr.

Registered Clinical Counsellors are members of the British Columbia Association of Clinical Counsellors, which is the primary regulatory body of counsellors in the province of BC whose qualifications meet or exceed those of Registered Psychologists and Registered Social Workers in terms of providing psychological and counselling services. You can find out more about them at <http://www.bc-counsellors.org>.

It would appear that amending the benefit schedule to include Registered Clinical Counsellors would not cost the health care provider or our company any additional funds, but would broaden the options and benefits for those insured under the plan.

I myself have found a Registered Clinical Counsellor that is competent, reliable and professional in their delivery of psychological and counselling services to me. I would like to retain the right to choose a counsellor whom I trust and whom I believe is helpful to me. I am concerned that I have been unable to claim payment for these services and would like to request that the expenses I incur with this Registered Clinical Counsellor be covered by our extended health benefits program.

Thank you for your kind consideration. I would appreciate your prompt attention to this matter as time is of the essence in this instance.

Sincerely,